

# On-Site Certification Exam FAQs

Zscaler Academy is proud to offer three Certification exams on-site at Zenith Live '26 for customers and partners.

|                                                             | Resources                                                                                                                   | Recommended Exam Prep                                                                 |
|-------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|
| <b>ZDTA</b><br>Zscaler Digital Transformation Administrator | <ul style="list-style-type: none"><li>• <a href="#">Exam Blueprint</a></li><li>• <a href="#">ZDTA Study Guide</a></li></ul> | Zscaler for Users - Administrator:<br>1. EDU 200 Course<br>2. EDU 200 Lab             |
| <b>ZDTE</b><br>Zscaler Digital Transformation Engineer      | <ul style="list-style-type: none"><li>• <a href="#">Exam Blueprint</a></li><li>• <a href="#">ZDTE Study Guide</a></li></ul> | Zscaler for Users - Engineer:<br>1. EDU 202 Course<br>2. EDU 202 Lab                  |
| <b>ZDXA</b><br>Zscaler Digital Experience Administrator     | <ul style="list-style-type: none"><li>• <a href="#">Exam Blueprint</a></li><li>• <a href="#">ZDXA Study Guide</a></li></ul> | Zscaler Digital Experience Operationalization:<br>1. EDU 310 Course<br>2. EDU 310 Lab |

All certification candidates have 90 minutes to complete 60 multiple-choice questions. Exam passers will be certified and receive a Credly digital badge and a downloadable certificate.

Please read the Exam Day Rules, FAQs, and [Zscaler Certification Program Terms of Use](#) to avoid delays and set yourself up for success on exam day. Candidates who fail to comply with any of the exam day requirements or rules may be subject to automatic exam termination, score nullification, and/or forfeiture of their exam registration fees.

If you have any questions about your exam before we see you on site, please contact us at [certification@zscaler.com](mailto:certification@zscaler.com). We look forward to meeting you in person and supporting your journey as a Zscaler Zero Trust professional!

## Exam Day Rules

The following are prohibited during all Certification exams:

- Eating, drinking, and smoking during the exam
- Talking or mouthing words, even to yourself
- Facing or looking away from the screen, wearing sunglasses or anything that obstructs the proctor's view of your eyes
- Using unapproved reference materials, calculators, mobile phones, cameras, headsets, computers, tablets, wearable technology such as fitness tracking devices, smart watches, or any other remote communication or photographic devices during the exam
- Possessing, accessing, or using unauthorized materials including Unauthorized Content, Disclosures of any Certification Exam or Testing Materials
- Receiving or providing unauthorized assistance on the exam including: attempting to communicate with other persons during the exam, unscheduled breaks, and/or using books, papers, or other study aids during the exam, or submitting work that is not Your own
- Attempting to remove or removing exam content, which includes actions such as taking photos, video, audio, or any other form of capturing exam content
- Disclosing or disseminating the content of any Certification Exam or Testing Materials
- Taking part in an act of impersonation or other forms of cheating, allowing another individual to test under Your identify, falsifying Your identity or identification documents, or misusing any testing identification number, username, or other credentials that have been provided to You, or claiming exam results that You did not validly obtain
- Failing to follow the directions of testing personnel before, during, and after the exam, or engaging in any disruptive, abusive, threatening, or destructive behavior during any Certification Exam

Violation of any exam day rules may result in an immediate exam termination, exam score nullification, forfeiture of any exam fees, and a ban from taking future Zscaler Certification Exams.

# Frequently Asked Questions

## What is the cost of an exam at Zenith Live '26 APJ?

ALL conference registrants receive one on-site certification exam discounted to \$35; **the discount code will be emailed to you**. Additional exams to be taken on-site can be purchased with a credit card for \$60.

## How do I register for an exam?

1. Before registering for any exam, you'll first need to create a [Zscaler Cyber Academy account](#) if you don't already have one.
2. If you have never taken a Zscaler certification exam with Pearson VUE, you'll also need to create a Pearson VUE web account. **If you have not yet created your Pearson VUE Web Account, [start here](#).**
3. If you have both your Zscaler Cyber Academy and Pearson VUE Web Accounts created, you're ready to schedule your exam.

To schedule your exam, login to [Pearson VUE - Zscaler](#). You must be registered for the Zenith Live conference to take an on-site exam. Click on "Enter the Private Access Code:", and enter the following code based on the event location.

- Tokyo: [26TOKYOzi](#)
- Sydney: [26SYDNEYzi](#)
- Mumbai: [26MUMBAIzi](#)
- Singapore: [26SINGAPOREzi](#)

## When can I schedule my exam?

Exam registration is open now! We strongly recommend you schedule your exam in advance, as seats are reserved on a first-come first-served basis, but candidates may register on-site.

## What should I expect on exam day?

Please arrive 15 minutes prior to your scheduled start time. You will review the Zscaler Certification Program Terms of Use and Exam Day Rules and check-in with the Certification staff.

You will then be instructed to leave your personal belongings in a secure holding area. The following items are prohibited and must be left in the designated area:

- All smart devices including cell phones, watches, etc., and they must be turned off and/ or silenced
- Purses, backpacks, bags, jackets, etc.
- Books, notes, or reference materials of any kind

Exceptions will be made for indoor eyeglasses and medical devices or necessary prescriptions (subject to inspection).

Finally, you will be escorted to a seat in the testing room, your exam will be unlocked by a proctor, and you will begin your exam while our in-person proctors monitor the testing room.

### What should I bring to my exam?

Computers will be provided. Each exam candidate is required to present two forms of identification:

1. Valid and current government issued picture ID
2. Zenith Live '26 Conference badge

Please read the [ID requirements](#) to ensure your government issued ID is in compliance.

### Can I take a break during my exam?

The length of the exam is 90 minutes, though most candidates average around 60 minutes. No breaks are allowed during this time, and once candidates leave the testing area they will not be permitted to re-enter.

### How do I prepare for the exam?

In addition to the associated course and lab, we recommend you review the exam blueprint and study guide, which are linked to in the table above. There are no required prerequisites for certification exams.

### Can I go back to individual questions during my exam?

The exam platform allows candidates to flag a question during the exam. At the end of the exam, there is an overview of all exam questions, and candidates can review which questions have been completed, skipped, or flagged for review. Candidates can revisit any individual question from this screen.

Note: COMPLETED status only indicates that the question has been answered, not whether the answer is correct.

**How and when will I receive my exam results?** You will receive on-screen exam results (Pass / Fail) immediately after completing your exam. Your exam results will also be emailed to you and will be available in your Zscaler Academy profile within 3-5 business days.

Note: Zscaler will not provide item level results.

### What do I get if I pass the exam?

You will earn a digital badge to share on social media, validating your achievement.

### What is the retake policy?

If you do not pass an exam at Zenith Live '26, you may retake it after 7 days or per the [retake policy](#).

### Are exam fees refundable?

Exam registration fees are non-transferable and non-refundable.

**What should I do if I have other questions?** Contact us by email at [certification@zscaler.com](mailto:certification@zscaler.com).